

MATSUURA PROTECTION+

Matsuura Protection+ safeguards your investment by delivering reliable, long-term support and reducing the operational and financial impact of operator error, programming error and crashes. Offered in partnership with a globally recognized insurer specializing in engineering and technical risk, the plan provides industry-leading coverage tailored to high-performance manufacturing environments.

MAXIMIZE PERFORMANCE.

MINIMIZE RISK.

PLAN TERMS & PRICING

ELIGIBLE CUSTOMER	The registered owner of the Matsuura equipment.
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COVERAGE TERM	5 years from the installation date.
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COVERAGE LIMIT	Up to the full purchase price of the scheduled equipment (new).
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PLAN PRICE	9% of the list price of the equipment (prepaid for the 5-year term).
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DEDUCTIBLE	Fixed at \$1,000 per covered claim
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COVERAGE

The warranty provides a single, integrated plan covering repair (including parts and labor) or replacement costs due to covered breakdowns, while adhering to Matsuura service standards:

COVERED EQUIPMENT

Coverage includes Matsuura machinery and Matsuura provided accessories only.

OPERATOR & PROGRAMMING ERRORS

Coverage for sudden and unintentional physical damage caused by eligible setup, operating, or programming errors.

POWER FLUCTUATIONS

Protection against voltage variations that damage electronics.

REAL WORLD COVERAGE IN ACTION

With a fixed **\$1,000** customer responsibility per incident, Matsuura Protection+ significantly reduces out-of-pocket repair costs:

TYPE OF ERROR	EXAMPLE	TOTAL REPAIR COST	CUSTOMER RESPONSIBILITY
OPERATOR PROGRAMMING ERROR	Tool length offset programming error caused a spindle collision.	\$49,568	\$1,000
MECHANICAL BREAKDOWN	Lubrication line failure caused premature Z-axis ball screw wear.	\$15,400	\$1,000
PROGRAMMING ERROR	Collision due to incorrect programming rendered the high-speed spindle inoperable.	\$87,980	\$1,000

This brochure is for informational purposes only.
For complete details, please refer to the official plan documentation.

CONTACT MATSUURA



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